

OUTBOUND

October 2, 2002

"2" "5978" "Outbound"

There are rejects of gbl_corrected_items_log and gbl_correction_audit_log. There are several situations which cause rejects in the transmission of SF1200 data.

"139" "5840-PRTSERV-SERV NOTICE PRINTS WITH MEMBERS NAME FOR BLUEBARKS" "Outbound"

ROUTINE -OUTBOUND SERVICE NOTICE 1-When type of orders is bluebark the service notice should not be printed with the member's name. 2-Service notice does not print a phone number for NTS shipments. 3-On INTER, INTRA, and ITGBL shipments service notice should pull destination from member requested destination and not the authorized destination. 4-Unable to get reprint of service notice if needed for date change, etc. 1-Software Enhancement 2-No Workaround 3-No Workaround 4-No Workaround

"144" "5984-OUTBOUND-REMOTE NTS RELEASE" "Outbound"

ROUTINE REMOTE NTS RELEASES 1-NTS releases that are a remote mail out to another TOPS site are showing up in the receipt screen of the remote site. 2-NTS Expiration report shows lots that released out of another TOPS sites AOR. 1-No Workaround 2-No Workaround

"146" "6083-OUTBOUND-CONSOLIDATED SHIPMENTS" "Outbound"

ROUTINE CONSOLIDATED SHIPMENTS 1-Two shipments picking up in separate rate cycles are allowed to consolidate but causes problems in posting weight to TDR. 2-During a consolidation, a third shipment came up for consolidation that was an Inbound consolidated shipment from another TOPS site with the same consolidated sequence # as the Outbound consolidation. 1-No Workaround 2-No Workaround

"147" "6086-OUTBOUND - VOLUME MOVES" "Outbound"

ROUTINE VOLUME MOVE SHIPMENTS - Volume move short fuse shipments fail (Error msg 'update of accumulated Z tonnage for the chosen carrier failed'), due to software glitch. Change the pickup date so that the shipment is not a short fuse. Not really a good idea but it works

"148" "6090-OUTBOUND - SF1203 - GOVERNMENT BILL OF LADING" "Outbound"

"Memo

ROUTINE SF1203 1-Partial Delivery Authorized does not print in block 25 unless additional service required is answered 'Y'. 2-Shipment out of NTS with Extra pickup, the address of the NTS facility prints in both block 13 and block 19. 3- If special authorization exists and GBLs are running consecutively the 2nd line of the 1st GBL carry over to the 2nd GBL. 4-MTMC message requires for Code 6,8 & DPM commercial air shipments, the following statement 'The transportation company shown in Block 1 is authorized to execute the shipper's security endorsement as a representative of the shipper shown in Block 17, for the shipment listed on this document. 5-In block 10 on the GBL for Early Return of Dependent shipments, the name fails to print when name exceeds declared length. 1-Must enter an add svc from BASIC for a partial delivery 2-No Workaround 3-No Workaround 4-No Workaround 5-Name cannot exceed characters.

"149" "6117-LOI Process - When carrier changes SCAC and Name" "Outbound"

ROUTINE LOI - If a carrier changes their SCAC and Name during a rate cycle, and a new LOI is accepted, this changes their score to 90 and assesses them penalty tonnage. They should continue to appear on the TDR with their original score and tonnage. Software Enhancement

"151" "6177-DITY Finance Office data needs to be sent from PPSO to PPSOs"
"Outbound"

ROUTINE DITY PROCESS 1-DITY Finance offices are not appearing under List Values for a certain state while on the DD2278 screen 2-Unable to print DITY Form 2278 when shipment is from Alaska and Branch of Service is Coast Guard 1-Software Enhancement 2-Make service member another branch of service

"152" "6180-Consolidated DPM Shipments-Want option to cancel all shipmts"
"Outbound"

ROUTINE DPM CONSOLIDATION - Need option to cancel all shipments under the consolidation without having to do one at a time Software Enhancement

"153" "6194-DVNS carrier has intrastate rates but no carrier approval co" "Outbound"

ROUTINE TDR - Intrastate carrier is showing up on the TDR even though there is no carrier approval for this carrier. Software needs to consider the carrier table when setting up the intrastate TDR. Software Enhancement

"76" "6212-Domestic carriers that appear on TDR in middle of Rate Cycle"
"Outbound"

URGENT TDR - Domestic carriers that file rates in the middle of the rate cycle come on the TDR with no penalty tonnage. If caught in time, penalty weight can be manually entered. Phase III

"155" "6228-OUTBOUND - Freight Carrier assigned to more than one rate" "Outbound"

ROUTINE DPM - A freight carrier has a different rate for different rate areas (states) and both areas is under the same TOPS site, the system will only allow you to enter one rate per freight carrier. It should allow entry of different rates for each rate area under the same TOPS site. No workaround

"158" "6390-Updating an Application after GBL has been printed" "Outbound"

ROUTINE CONFIRMO. Outbound DPM Confirmation Letter does not have a place for the duty phone number at origin pickup. No workaround

"78" "6400-Booking DPM Shipments from ALASKA" "Outbound"

URGENT Inability to book shipments from Overseas areas on the TOPS system No workaround

"162" "6407-Phone number for the Primary Pickup Address" "Outbound"

ROUTINE CONFIRMO. Outbound DPM Confirmation Letter does not have a place for a duty phone number at origin pickup. No workaround

"165" "6425-Movement of Pers Ppty on Comm Passenger Acrft" "Outbound"

URGENT Movement of Personal Property on Commercial aircraft. SF1203 (GBL) comments block must identify required security message for ALL Code 6,8 and DPM Commercial air shipments from CONUS to OCONUS. No Workaround

"168" "6428-Domestic/International Carrier Current Status Table" "Outbound"

URGENT Carrier current Status Table (DOM/INTL). When all carriers are reinstated to 'HA' status, status effective date is the same as the date LOI accepted. Should be qa_action_end_date +1, which is the reinstatement date. User can still select the carrier, although carrier is displayed in a 'QA' status.

"171" "6447-Incorrect Transportation Control Number (TCN)" "Outbound"

URGENT Transportation Control Number (TCN) is assigning the incorrect fiscal year for DPM shipments. No workaround

"172" "6450-PPGBL and DPM Commercial Air Shipments" "Outbound"

URGENT For DPM Commercial air shipments (BF and HF), TCN should not be assigned in block #15. Need to move the '\$' sign before the rate, currently it is displayed after the rate in block #31. No workaround, No workaround

"173" "6451-BOOKTGBL screen where freight carriers are displayed" "Outbound"

Routine BOOKTGBL screen that display freight carriers. Screen will not let you view more than seven (7) carriers. Screen should display all carriers available. No workaround

"275" "TOPS CONFIRMO Form" "Outbound"

The CONFIRMO for local moves should have the following added to the form:
User's name and phone number (local moves are usually done by the Counselor).
Delivery Date - requires this date to be added to the Pack/Pickup screen.

"276" "MTMC Nonuse Messages" "Outbound"

When MTMC places a carrier in "nonuse" into and out of specific rate areas, the software places the carrier in "nonuse" worldwide.

"277" "Excess cost message when processing GBLWT for early return of dependents" "Outbound"

Processing GBLWT on 2 shipments and both are showing excess costs when they are well below weight entitlement. The problem is with shipments for sep/early return of depn's/student travel.

"278" "OCONUS DPM" "Outbound"

TOPS needs to provide the users the capability of processing DPM shipments originating in the overseas environment.

"279" "Special Solicitations" "Outbound"

Users in the field at PPSOs need the ability to process Special Solicitations shipments in TOPS.

"281" "Removal of Government in Bill of Lading" "Outbound"

URGENT At this time, it is being directed by GSA that the use of the government bill of lading cease by 31 December 2002. TOPS has developed a solution of making some changes to the existing form by taking the word "Government" and the Form Number off the printed document and some changes within the application.

"291" "Error message in ITGQALOG" "Outbound"

Unable to perform ITGQALOG for traffic denial. Receive error message "PRE-INSERT trigger raised unhandled exception ORA-00947".

"296" "Printing Record Labels (Outbound Module)" "Outbound"

When record labels are printed from the Outbound module the columns are not properly aligned and therefore do not print correctly on the label stock. There is no problem with alignment when printing other labels.

"302" "Dom Volume Move Service Inserting Rates" "Outbound"

When a download of volume move rates has more than one number to the right of the decimal the download is rejected. However, the rates with more than one number to the right of the decimal can be successfully inserted manually.

" 308" Open Agent Information Report

The agent information report is printing too much information. Keyword ?PRINTRPT? (Outbound Mgt Reports #5). The report prints QA actions for each code of service when the QA action has been closed and there is an end date on the action.

" 309" Open User can't input tare weight exceeding 5 characters

Kay Velesky called in with the following issue,
The site is trying to input GBL weights - tare weight is 102980 (due to overflow and additional weight tickets). The tare weight field contains only 5 characters and this tare weight is 6 characters long. Process is, GBLWT.

" 341" Open International TDR Extract

The TDR extract (keyword PRTTDR) incorrectly displays carrier NAVL under a code of service they do not have LOI on file for but a rate exist for the channel. The TDR extract displays the carrier without score and MTMC status. See atch KEFL TDR EXTR. The carrier is only performing 4, 5, and T codes of service. See atch KEFL NAVL. This is confusing to the clerks viewing the TDR extract as to the status of the carrier.

" 358" Open Bookfax - Faxed Shipments Listing

Currently, the faxed listing of personal property shipments identify the destination rate area only. A request has been received to modify this entry on the Faxed Shipments Listing to show the destination "City (County) State".

" 360" Open Mass GBL Printing for DPM

GBLs are queued for printing but only print a single blank SF1203. There were eligible GBLs to print and were sent to the gbl_print_temp. The shipment, date_gbl_printed was also set. Meanwhile users are able to successfully print the GBLs individually. I was able to successfully print GBLs on TOPI. Technical also reviewed this issue and could not determine a

cause.
SR 1-1811864

“ 366” Open Release from SIT@ORIGIN

Jerome called to advised of a problem he is having when processing a release from [SIT@ORIGIN](#) stating the system will let him type all information in but when he go's to commit he is getting the following error message CAN'T RELEASE FROM SAO
Then SSN on the record is 455-83-9489 shipment [#2](#)

“ 372” Open MTMC Nonuse Messages

During Lead Site testing on the IV&V Systems, JPPSO, Colorado Springs (KKFA) and Yokota AB, Japan (QFLL), several carriers was identified and placed in NU and DQ. This was for specific channels for specific codes of service. Once the carrier was placed into QA action under the MTMC column of the TDR, the user would attempt to route/book a shipment with that carrier.

“ 377” Open Outbound - PRTMGTD - Oracle Error

Keyword - PRTMGTD; When the user chooses item 2 (DPM CONTRACTOR LISTING) under this keyword, reports prints with the following error message "rem included for PR 6279 * ERROR at line 13: ORA-00933: SQL command not properly ended".

This problem occurs in 9.3.1, 9.3.2 and 9.4

“ 382” Open Domestic TDR Weight Differential

In accordance with the Defense Transportation Regulation, Part IV, Chapter 402, Para T.(1)(c). Traffic is to be managed to stay within a maximum differential of 40,000 pounds between the highest and lowest of ALL carriers at the rate level, to include carriers with zero weight. Currently, the TOPS system is at a 20,000 pounds weight differential. This correction will be presented to the JDT members on 13 Aug 02 for action.

“ 384” Open Unable to accept LOI when previously returned

Site returned carriers LOI in March 2001 when going back into LOI to accept new LOI getting following error message: FRM-40735: PRE-INSERT trigger raised unhandled exception DUP_VAL_ON_INDEX.

“ 389” Open Book International Shipments with Alternate Agents

When in the BOOKTGBL screens after selecting shipment and answering 'Y' for agent to accept, when you next field over to AGENT CODE block and perform a List Values the pop-up window is blank. After checking tables and verifying agent does have alternate agents, still unable to select in BOOKTGBL.

“ 409” Open Accept Intrastate LOI

Not able to accept LOI for intrastate cos 1B or 2B. The third screen of LOI (accept LOI) stops on Intra Included States: when user enters CT (The only state AMNS is responsible for) and commits the process stops. The following message is displayed. This State cannot be entered at this Time. If you enter another state, like RI, you received this message. This State is not valid for this zone. Please re-enter.